# ENROLMENT

Please complete and forward your application on to:

In Person or by Mail:

Sydney: LG, 101 Sussex St, Sydney NSW 2000

Brisbane: Level 5, 316 Adelaide St, Brisbane QLD 4000

By e-mail: info@wic.edu.au For more details, please call: +61 2 9283 4388 | +61 7 3051 0094



PART E: CURRENT ENGLISH LEVEL

# **PART A: PERSONAL DETAILS**

Choose your campus	○ Sydney	○ Bri	isbane	Have you ever completed (IELTS , TOEFL, TOEIC, Cambridge	d any of the following English Tests, PTE)	tests? O Ye	es O No
USI:				Name of Test:	Year of Test:	Test Score	e:
Title: OMr. OMs. OMrs. (	Other: Gender:	O Male	O Female	PART F: COURS	SE SELECTION		
First Name:				Sydney & Brisbane Ca		Duration (	CRICOS Cod
That Nume.				O ICT40118 Certificate	IV in Information Technology	52 Weeks	0100136
Last Name:				O ICT50615 Diploma of	f Website Development	52 Weeks	086675A
				O ICT50718 Diploma of	f Software Development	52 Weeks	099765C
Date of Birth:	Nationality:						099755E
Passport No:	Expires on:			O ICT60315 Advanced Technology Business	52 Weeks	086744D	
Australian Address:				O SIT30616 Certificate	III in Hospitality	40 Weeks	093158G
				O SIT40416 Certificate	IV in Hospitality	53 Weeks	093170A
Suburb:	State:	Postcode	:	O SIT50416 Diploma of	Hospitality Management	80 Weeks	093160C
Phone Number:			SIT60316 Advanced I Management	SIT60316 Advanced Diploma of Hospitality Management		093145B	
Email Address:				○ SIT30816 Certificate III in Commercial Cookery		52 Weeks	0100193
Overseas Address (Must be applicant's address):				O SIT40516 Certificate	SIT40516 Certificate IV in Commercial Cookery		0100194
	<u> </u>			Sydney Campus only		Duration (	CRICOS Cod
				○ BSB42015 Certificate	· IV in Leadership and	52 Weeks	089165K
Postcode: Cour	ntry:			Management		00000314	
Emergency Contact Name:				-	Diploma of Leadership and	52 Weeks	098693N 088264D
Dalatianahin	Mobile Phone:			Management	'	52 Weeks	
Relationship:	IVIODITE PHONE:			Buichana Campus and		Donation (	CDICOS C
Email Address:				Brisbane Campus onl			CRICOS Cod
					in Skills for Vocational Pathwa	•	098230J
PART B: VISA DETA	AILS			Vocational	II in Skills for Work and Pathways	26 Weeks	098231G
Are you currently residing in Australia? Yes No			○ No	O BSB20115 Certificate II in Business		26 Weeks	098232G
Which visa type do you plan to	study under at Wells Inter	national Co	llege ?	O BSB30115 Certificate	e III in Business	26 Weeks	098233F
○ Student ○ Tourist/Vi	isitor O Working Holida	ay Ot	her				
Are you lodging your visa appli		O Yes	○ No	Preferred Starting Date:	Ot	ther: /	/
	Country:			2020 Intakes	2021 Intakes	2022 Inta	ıkes
Has your visa been cancelled /		○ Yes	○ No	O 06 January	O 11 January		inuary
Number of Dependants:				O 30 March	O 05 April	O 04 Ar	•
PART C: OVERSEAS	S CTUDENT HEA	ITH C	OVED.	O 29 June	O 05 July	O 04 Ju	•
CANT U. UVERJEAS	J JIUDENI HEA	LIN U	JVEN	O 21 September	O 27 September	O 26 Se	, eptember
Do you require Overseas Stude	nt Health Cover (OSHC)?	○ Yes	○ No				
PART D: ACCOMMO	DDATION & AIRI	PORT P	PICK-UP		ATION & EXPERIE	ENCE Yes	○ No
Do you require accommodatio	on to be organised?	○ Yes	○ No	towards this course?		_	_
○ Homestay ○ Single Roo	_	Student	_	Have you enrolled in a sin		○ Yes	O No
If accommodation is required, you must c to you with the letter of offer.	_	ation Form, this	s will be sent	course applied for?	d in the area covered by the	○ Yes	○ No
Do you require airport transfer	on arrival ? (AUD\$200 One-way	y) O Yes	○ No		f these questions, you may be eligib formation and attached certified cop		

PART H: ENTRY REQUIRE	MENTS
What is your Highest COMPLETED school le	evel? (Tick 1 box only)
If you're currently enrolled in secondary ed completed refers to the highest school leve the level you are currently undertaking.	
<ul><li>○ Year12 or equivalent</li><li>○ Year9 or equivalent</li><li>○ Year8 or equivalent</li></ul>	- '
Note: Please make sure you refer to the specific entry requi- applying for. These requirements are detailed in the studen require applicants to be 18 years or older and have proficie of IELTS 5.5 or higher.	t handbook and our website.All our courses ncy in English equivalent to the level
Have you <b>SUCCESSFULLY</b> completed any of	the following qualifications?
Bachelor Degree or Higher Degree     Advanced Diploma or Associate Degree     Diploma (or Associate Diploma)     Other education (including certificates or overseas qualifications not listed above)     I've never completed any qualifications	<ul> <li>Certificate IV (or Advanced Certificate/Technician)</li> <li>Certificate III (or Trade Certificate)</li> <li>Certificate II</li> <li>Certificate I</li> </ul>
Will you be continuing your studies in Austr  Yes No Not Sure  Name of Institute:	alia at a higher Education
Course Name:	Starting Date:
Agents Advertising Avertising Agents Advertising Avertising Averti	No Acquired brain impairment Mental Illness Other  ou have sufficient information,
Language and Cultural Diversity In which country were you born?  Austr Do you speak a language other than English No, English Only Yes (Please specify): _ Are you Aboriginal or Torres Strait Islander No Aboriginal Torres Strait Islander Do you have the following computer knowled Basic Word processing Basic Excel Spreadsheet knowledge PowerPoint presentation knowledge Use of Skype, Webcam, Mobile (for Onli Do you need any Language and Literacy (LLN If WIC identifies you need additional LLN su you be happy to undertake recommended a	origin? lander  dge and skills to complete the course?  ne students)  N) support? Yes No  pport during the placement test, will dditional support program?
What do you hope to achieve with this qual plans after you finish studying?	
<ul><li>○ Get a job</li><li>○ Get a promotion</li></ul>	<ul><li>Learn more about this industry</li><li>Increase my confidence</li></ul>

Do you have any knowledge of this industry or experience with this type of course for which you will study? ○ Yes ○ No

If yes . Please describe below and know that you may be asked for further evidence.

# **PART J: PAYMENT DETAILS**

Payment should be forwarded by bank transfer to the following:

Account Name: Wells International College Bank: Commwealth Bank

BSB: 062 016 Account Number: 1072 8104

Bank SWIFT Code: CTBAAU2S Reference: Your Name & Student Number Tuition fees must otherwise be paid in the form of a bank draft or bank cheque made payable to "Wells

International College" only. Wells International College is not responsible for any tuition fee paid to a third party's bank account. All payments must be made to an authorised education agent or directly to our bank account

# **ENROLMENT TERMS & CONDITIONS**

#### ACADEMIC PROGRESS

Students must maintain satisfactory academic progress at all times. All the courses are scheduled 20 hours per week (15 hours of face-to-face classroom based and 5 hours of online based delivery). Students are reminded that attendance of these scheduled hours is a requirement of their Visa. Students who fail to attend at least 80% of scheduled hours each term are at risk of not meeting satisfactory course progress and/or attendance. Students who fail to attend at least 80% of scheduled hours for two terms during their enrolment will be reported to DHA, unless compassionate or compelling circumstances can be demonstrated.

Additional to the attendance requirements, students who fail 50% or more of the units/subjects delivered in a term are at risk of not meeting satisfactory course progress. Students who fail 50% or more of units/subjects delivered in two terms during their enrolment will be reported to DHA, unless compassionate or compelling circumstances can be demonstrated.

#### **OVERSEAS STUDENT HEALTH COVER (OSHC)**

All International Students are required to pay Overseas Student Health Cover (OSHC) and maintain cover for the full length of their visa. It is also the student's responsibility to check the conditions of this health cover.

Rates (Single): 6 months: \$271.00 | 12 months: \$543.00 | 24 months: \$1087.00 Note: Fees are indicative only. Refer to Fees and Charges as published by each service provider

#### INDICATIVE COST OF LIVING IN AUSTRALIA (\$AUD)

According to www.studyinaustralia.gov.au, The figure below is an estimate only to give an indication of the basic rate of living costs under the Migration regulations. The cost can vary significantly depending on where you live in Australia.

Cost of Living (excluding tuition fees) ................\$20,290 a year \*This includes clothing, food, accommodation, transportation, entertainment and travel cost. You should be prepared in case your living costs are greater than the figure above.

A non-refundable Enrolment/Application fee of \$200.00 (exclusive of Tuition fees, material fees and CoE issue fee) is required at the time of enrolment and this guarantees your place in the course. The enrolment deadline is 10 working days after the commencement of the

Students who fall behind in the payment of their fees or fail to pay their tuition fee on the due date, may be charged a late payment fee of \$200.00 per term or may be refused training and assessment services and any requests until such times as the fees are paid and up-to-date. Please note that students will be required to maintain academic progress in consultation with the Course Coordinator. Should fees remain overdue for more than one day after the due date WIC will inform the student of their intention to report them for non-payment of fees to DHA via PRISMS. For more information regarding fees and payments please refer to https://www.wic.edu.au/pre-enrolment/fees-payment/

#### FFF RFFLIND POLICY

The request for refund must be made in writing to the WIC by using the Refund Application

- No refunds will be paid to a third party unless it is indicated at the time the Refund Application Form is lodged, that any refunds due are payable to a third party.
   Where a refund is approved, Wells International College will make payment of
- refunds within 28 days of receipt of the Refund Application Form
  In the case of default by Wells International College, the provisions of the ESOS Act
- 2000 and the ESOS Regulations 2001 apply. For further information about the ESOS Act please see

https://internationaleducation.gov.au/regulatory-information/pages/regulatoryinformation.aspx

1 11	0 , 0 ,	71 0 7 0	, ,
Enrolment fee		No Refund	
Tuition Fees			
Visa refused prior to cours	se commencement	Full refund less fee of \$200	an administration
Withdrawal at least 28 day prior to the initial course a		50% refund of to administration f	uition fees less an ee of \$200
Withdrawal less than 28 deprior to the initial course a			No Refund
Withdrawal after the initial of	course agreed start date		No Refund
Visa or CoE cancelled due to misbehaviour by the studen		visa conditions or	No Refund
Does not commence (i.e. of for a later start because of			us No Refund
Visa extension is refused af	fter course commencen	nent	No Refund
Withdrawal from any conti	nuing study, include an	y continuing CoE	No Refund
Compulsory Health Insurar Airport Pick-up Homestay placement fee			Refer to the Terms and Conditions of Third Party Service Providers
Note: Agreed course start date is	the date indicated on the st	udent's Confirmation o	of Enrolment (CoE)

\*Deferment, Suspension or Cancellation of Enrolment Application Form must be received at least 28 days prior to the commencement of the following term/s. For deferment, No refund will be applicable unless visa has not been aranted.

O Expand my knowledge

Other (please specify)

Upgrade of enhance my skills

O Continue on for more studies at a higher level

Establish a business

#### RTO DEFAULT

- Under the Tuition Protection Service (TPS) framework, if Wells International
  College is unable to fulfil its obligations to complete a course. The TPS framework will
  facilitates the placement of students in the first instance, and where this is not
  possible, provides a refund of unexpended tuition fees (i.e. tuition the student has
  paid for but has not been delivered by the provider).
- Wells International College defaults if the course they offer does not start on the agreed starting day.
- Wells International College defaults if the course stops being provided after it starts and before it is completed or the course is not provided fully to the student because the registered provider has had a sanction imposed.
- If Wells International College defaults, WIC will refund to the student within 14 days after the default day and receipt of your Refund Application Form.
- Wells International College will give the student a statement that explains how the
  refund amount has been worked out. Wells International College dispute resolution
  processes does not circumscribe the student's right to pursue other legal remedies.
   This written agreement, and the right to make complaints and seek appeals of
- This written agreement, and the right to make complaints and seek appeals of decisions and action under various processes, does not affect the rights of the student to take action under the Australian Consumer Law if the Australian Consumer Law applies
- The Standards for RTOs require the Institute to inform students considering enrolment of their right to a statutory cooling off period. A statutory cooling off period (which is 10 days) is a period of time provided to a consumer to allow them to withdraw from a consumer agreement, where that agreement was established through unsolicited marketing or sales tactics. These include tactic such as door-to-door sales and telemarketing. A statutory cooling off period allows a consumer to withdraw from a sales agreement within 10 days of having received a sale contract without penalty.

It must be noted that our Institute does not engage in unsolicited marketing or sales tactics and therefore a statutory cooling off period in not applicable to our students who have enrolled into a course. For refund option in other circumstances, students must refer to the refund policy.

- The refund policy is subject to review from time to time.
- The Institute recommends that you read the ESOS Framework Information, which provides legislative protection for International students, available at https://internationaleducation.gov.au/regulatory-information/pages/regulatoryinformation.aspx

#### COMPLAINTS AND APPEALS POLICY

Students have access to a Complaints and Appeals procedure if they feel they have been unjustly treated or have a serious complaint. Students who feel they have any type of complaint should first contact the Administration Manager. If necessary the complaint will be referred to the Principal Executive Officer in order to resolve the situation. A student dissatisfied with an activity or a decision regarding their academic outcomes can voice their concerns to the staff member concerned and, if appropriate, appeal to the Principal Executive Officer.

If students are still dissatisfied with the outcome of the complaint / grievance / appeal then students may lodge an external appeal or complain about the decision with the Overseas Students Ombudsman. The Overseas Students Ombudsman offers a free and independent service for overseas students who have a complaint or want to lodge an external appeal about a decision made by their private education or training provider. See the Overseas Students Ombudsman website

http://www.ombudsman.gov.au/about/overseas-student-ombudsman-landing-page or phone 1300 362 072 for more information.

# STUDENT CODE OF CONDUCT

All people associated with WIC have the same rights. Harassment, bullying and victimisation will not be tolerated at WIC Discrimination on any grounds is unacceptable. Students who feel that they are being sexually harassed or are the victims of any sort of racism should initially contact the Administration Manager. If the complaint is sufficiently serious, the Principal Executive Officer may establish a formal inquiry and/or refer to external authorities.

### PRIVACY NOTICE

Under the Data Provision Requirements 2012, WIC is required to collect personal information about you and to disclose that personal information to the National Centre for Vocational Education Research Ltd (NCVER).

Your personal information (including the personal information contained on the enrolment form and your training activity data) may be used or disclosed by WIC for statistical, regulatory and research purposes. WIC may disclose your personal information for these purposes to third parties, including:

- School if you are a secondary student undertaking VET, including a school-based apprenticeship or traineeship;
- Employer if you are enrolled in training paid by your employer;
- Commonwealth and State or Territory government departments and authorised agencies;
- NCVER:
- Organisations conducting student surveys; and
- Researchers.

Personal information disclosed to NCVER may be used or disclosed for the following purposes:

- Issuing a VET Statement of Attainment or VET Qualification, and populating Authenticated VET Transcripts;
- facilitating statistics and research relating to education, including surveys;
- understanding how the VET market operates, for policy, workforce planning and consumer information; and
- administering VET, including program administration, regulation, monitoring evaluation

You may receive an NCVER student survey which may be administered by an NCVER employee, agent or third party contractor. You may opt out of the survey at the time of being contacted.

NCVER will collect, hold, use and disclose your personal information in accordance with the Privacy Act 1988 (Cth), the VET Data Policy and all NCVER policies and protocols (including those published on NCVER's website at www.ncver.edu.au).

#### **DISCLOSURE OF PERSONAL INFORMATION**

Information is collected here in order to meet our obligations under the ESOS Act and the National Code, to ensure student compliance with the conditions of their visa and their obligations under Australian immigration laws generally. The authority to collect this information is contained in the Education Services for Overseas Students Act 2000, the Education Services for Overseas Students Regulations 2001 and the National Code of Practice for Registration Authorities and Providers of Education and Training to Overseas Students. Information collected about you on this form can be provided, in certain circumstances, to the Australian Government and designated authorities and, if relevant, the Tuition Protection Service (TPS).

In other instances information collected can be disclosed without your consent where authorised or required by law, this may include and the circumstance of any suspected breach by the student of a student visa condition.

#### **CHANGE OF ADDRESS AND CONTACT DETAILS**

Upon arriving in Australia you are required to advise us of your residential and email address, telephone number and of any subsequent changes to these contact details. It is your responsibility to ensure that you always update your contact details at the Institute to ensure you receive important information about your course, fee receipts and any other important information.

# PART K: DECLARATION

#### STUDENT DECLARATION

STUDENT INFORMATION

I have read and accept the conditions of enrolment including the cancellation and refund policy of the Institute as stated above. I declare that the information provided by me on this form is true and correct. I authorise the Education Agent nominated by me on this form to act on my behalf in all matters relating to my enrolment. I consent to the collection, use and disclosure of my personal information in accordance with the National VET Data policy.

Applicant Name:		
Applicant's Signature:		

This agreement must be signed by the student

#### REFERRAL / EDUCATIONAL AGENCY INFORMATION

Agency Name:				
Agent's Signatu	ıre:			
Date:	,	,		



# **OFFICE USE ONLY**

ACCEPTED BY Wells International College